

Continuous Miner Hand Rail Project

To Danny,

I would first like to thank you and your team at Klein Architectural on the excellent service you have provided to Precision Maintenance Qld.

The Continuous Miner handrail project was first identified through a number of incidents where operators working on the Miner platform slipped on the floor then grabbed the original handrail providing little grip causing the operator to fall down onto the floor. In one incident an operator fell breaking one of his fingers.

During our investigation we identified a number of key factors that we had to improve.

1. Platform and work area cleaned during operating periods.
2. Platform fitted with non-slip flooring.
3. Handrail design.

Point 3 is a major issue on all our machines, having different designs from height, shape and material. This was one area that required fixing ASAP.

I called Danny straight away to discuss how we can improve our handrail design. The Klein team had a solution for us by the end of the day that we all felt would work great.

Outcomes:

1. We have had nothing but positive feedback from operators using the handrails.
2. We have reduced maintenance cost due to all 3 machines using the same handrail.
3. We have also reduced our holding of spares due to all machines being the same.
4. Quality and the design of the product is excellent.

Thanks again Danny and I look forward to future business with Klein Architectural.

If you have any queries or require further information, please do not hesitate to contact Janet

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Please find photo of handrail installed to our Continuous Miner



Yours faithfully

Mick Sigsworth

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